



PATENT  
Customer No. 22,852  
Attorney Docket No. 05905.0153-00000

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: )  
)  
Yoshihiro ITOH et al. ) Group Art Unit: 2876  
)  
Application No. 09/964,754 ) Examiner: E. Labaze  
)  
Filed: September 28, 2001 ) Confirmation No. 3110  
)  
For: SERVICE TICKET ISSUE )  
SYSTEM AND SERVICE )  
TICKETING ISSUE SERVICE )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**PETITION FOR EXTENSION OF TIME**

Applicants hereby petition for a one month extension of time to reply to the Office  
Action of September 23, 2004. A fee of \$120.00 is enclosed.

Please grant any extensions of time required to enter this response and charge  
any additional required fees to our deposit account 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

*David Soltes*

Dated: January 21, 2005

By: Reg. No. 34,731  
for Richard V. Burgujian  
Reg. No. 31,744